

OVERVIEW & SCRUTINY PANEL – ACTIONS ARISING

Meeting Date	Report Title and Minute Ref.	Decision / Action	Officer / Member	Officer / Member comments and Target Date
24 November 2016	Executive Forward Plan: O&S.51/16 LACC Legal Advice	<p>The Chairman had received a response from the Monitoring Officer to his questions following the request for the draft Bevan Brittan advice on the LACC to be circulated to all Members which he proceeded to read (and agreed to circulate to the wider membership).</p> <p>Specifically regarding the Reserved Matters workshop on 1 December 2016, it was requested that the latest proposals relating to a Board Structure and Governance arrangements be presented to this session.</p>	Darryl White	Response circulated to all Members on 25 November
	Homeless Strategy	A number of Members wished to put on record their gratitude for the production of such an extensive (and excellent) Strategy document. In addition, Members also paid tribute to the Council's housing officers, who they considered to do a fantastic job in often incredibly difficult circumstances	Catherine Bowen	Implemented
		A Member highlighted the national upward trend on homeless numbers and called on the Council to give consideration to increasing the provision of social and genuinely affordable housing	Issy Blake	
		<p>RESOLVED</p> <p>1. That the content of the draft Homeless Strategy 2017-22 be noted; and</p> <p>2. That the Executive be RECOMMENDED that the Homeless Strategy 2017-22 be published for public consultation from 13 December 2016 to 13 February 2017.</p>	Issy Blake	
	Allocations Policy and	Such was the extent of concerns over Devon Home Choice that some Members	Issy Blake	Executive has subsequently agreed the Panel recommendation on 1 Dec 2016

	Devon Home Choice Policy Review	<p>wished for a firm steer to be given in the proposed comprehensive review whereby alternative options to leave the partnership should be actively pursued and that work should commence as soon as was practically possible. In addition, the Council had traditionally been swayed from leaving the Partnership by the potential cost implications, however it was felt that the Review should not be unduly influenced by this argument.</p> <p>Assuming that the Executive was supportive of the Panel's recommendations, it was felt that the comprehensive review was likely to be an ideal piece of work for a Task and Finish Group to undertake and officers were encouraged to complete a Scrutiny Proposal Form for future consideration;</p> <p>RESOLVED</p> <p>1. That the content of the report be noted;</p> <p>That the Executive be RECOMMENDED:-</p> <p>2. to remain in the Devon Home Choice partnership for the next twelve months;</p> <p>3. that, within the next twelve months, a comprehensive review of alternative allocation delivery methods be completed to evaluate whether the Devon Home Choice partnership remains fit for purpose; and</p> <p>4. to make no changes at this time to the South Hams Allocations Policy.</p>	Issy Blake	
			Issy Blake	
			Issy Blake	Executive has subsequently agreed each of these at its meeting on 1 December 2016
			Issy Blake	
24 November 2016	Fees and Charges 2017/18 O&S.52/16	That this item be deferred to the joint Budget meeting with the DM Committee on 19 January 2017.	Darryl White	Implemented
24 November 2016	Q2 Performance O&S.53/16	That Members be asked to give consideration to how they wish to see future performance information presented to their meetings.	Darryl White	Email sent to Panel Members accordingly

		<p>Regarding the status of being ‘narrowly off target, be aware’, it was requested that future performance reports include more explanatory information for those indicators that have achieved this status definition.</p> <p>Members wished to extend their continued thanks to the Contact Centre Manager and her team, who continued to work exceptionally in difficult circumstances. A Member recommended that fellow Members pay a visit to the Contact Centre to witness first hand both the work being undertaken, but to also get a sense of the nature of the issues being raised by callers.</p> <p>It was confirmed that Members would be asked to test the new website for themselves in the next three weeks, before it was then actually launched.</p>	<p>Jim Davis</p> <p>Anita Ley</p> <p>Steve Mullineaux</p>	
24 November 2016	Ombudsman Annual Review Letter 2016 O&S.54/16	<p>In the ensuing debate, the Monitoring Officer was congratulated for the positivity of the Annual Review Letter. Members also welcomed the decrease in the number of Ombudsman complaints and felt that this was an example of the benefits of an increased corporate emphasis being given to complaint handling.</p> <p>RESOLVED That the Ombudsman Annual Letter for 2016 (as outlined at Appendix A of the presented agenda report) has been reviewed with consideration being given to what corporate lessons may be learned and whether further service improvements be required.</p>	<p>Catherine Bowen</p> <p>Catherine Bowen</p>	
24 November 2016	Task and Finish Group Updates (a) Dartmouth Lower Ferry O&S.55/16(a)	The Chairman advised that it was still intended that an outcome report would be presented to the Panel in the New Year.	Helen Dobby	T+F Group to meet on 1 February with Panel giving further consideration to

				this matter at its meeting on 23 Feb.
24 November 2016	Task and Finish Group Updates (b) Partnerships O&S.55/16(b)	That the Executive be RECOMMENDED that:- 1. the funding levels remain the same for the South Hams Citizens Advice and South Hams Community Voluntary Service for 2017/18; and 2. approval be given to the proposed caveats with the South Hams Community Voluntary Service (as outlined at paragraph 5 of the presented agenda report).	Louisa Daley	Executive has subsequently agreed the Panel recommendation on 1 Dec 2016
24 November 2016	Task and Finish Group Updates (c) Waste and Recycling O&S.55/16(c)	In providing an update, the lead Executive Member for Commercial Services advised of the intention for a fully detailed report to be presented to the next Panel meeting.	Cllr Gilbert	
24 November 2016	Task and Finish Group Updates (e) Permits O&S.55/16(e)	RESOLVED That the Executive RECOMMEND to Council that, following the work undertaken by the Permits Task and Finish Group, the parking permits available in the South Hams be amended and that the Off-Street Parking Places Order be amended as follows: - Full and Commuter permits to be eliminated and replaced with Town Centre, Peripheral and Rural permits which will be limited to specific towns / villages. The cost of permits to be reduced to reflect the new restrictions, with the exception of Business Permits; - Permits to become 'virtual' (i.e. customers will no longer receive a paper permit), with the exception of Business Permits; - New permits be limited to one vehicle registration number only, with the exception of Business Permits; - The availability of permits be limited to 10% of the total number of parking bays	Cathy Aubertin	Council ultimately approved these recommendation at its meeting on 15 December.

		<p>available for each category of permit;</p> <ul style="list-style-type: none">- Permits currently issued free of charge to various organisations be ceased;- Other permits which are not used often will be eliminated (as outlined at Paragraph 5.6 of the presented agenda report);- The Residents' Parking permit to be extended to allow parking from 3.00pm to 10.00am, with an increase in cost to £40, with this amendment being reviewed after one year;- The cost of permits to be as outlined at Paragraph 5.8 of the presented agenda report; and- All leisure-related permits will be reviewed in partnership with the new leisure contractor, with the exception of permits currently issued to Tone Leisure employees.		
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